

PRIVACY STATEMENT GRIMM AUDIO BV

1. WHAT DO WE DO WITH YOUR INFORMATION?

- a. When you purchase something from our store, as part of the buying and selling process, we collect the personal information you give us such as your name, address and email address.
- b. When you have purchased something from our store, we store your order history in your account, this includes: your payment method, payment address, shipping address, shipping method, order date, purchased products (including price and quantity), shipping costs, order total and order comments. This is accessible via “My account” followed by “Order history” on the web page. This information is also accessible by us as part of the buying and selling process.
- c. When you browse our store, we also automatically receive your computer’s internet protocol (IP) address in order to provide us with information that helps us learn about your browser and operating system.
- d. Email marketing (if applicable): With your permission, we may send you emails about our store, new products and other updates.

2. CONSENT

a. How do you get my consent?

When you provide us with personal information to complete a transaction, place an order, arrange for a delivery or return a purchase, we imply that you consent to our collecting it and using it for that specific reason only.

b. If we ask for your personal information for a secondary reason, like marketing, we will either ask you directly for your expressed consent, or provide you with an opportunity to say no.

c. How do I withdraw my consent?

If after you opt-in you change your mind, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, at anytime by contacting us at info@grimmaudio.com or mailing us at:

Grimm Audio
Egelstraat 2
5622 AK Eindhoven
the Netherlands

3. DISCLOSURE

We may disclose your personal information if we are required by law to do so or if you violate our Terms of Service.

4. PAYMENT

a. If you choose a bank transfer to complete your purchase, the privacy statement of the ING bank Netherlands applies, as stated at the following web page: <https://www.ing.nl/de-ing/privacy-statement-english/index.html>.

b. If you choose Paypal to complete your purchase, then the privacy statements of Paypal applies, as stated at the following web page: <https://www.paypal.com/ie/webapps/mpp/ua/privacy-full>

5. THIRD-PARTY SERVICES

a. In general, the third-party providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us. However, certain third-party service providers, such as payment gateways and other payment transaction processors, have their own privacy policies in respect to the information we are required to provide to them for your purchase-related transactions.

For these providers, we recommend that you read their privacy policies so you can understand the manner in which your personal information will be handled by these providers.

In particular, remember that certain providers may be located in or have facilities that are located in a different jurisdiction than either you or us. So if you elect to proceed with a transaction that involves the services of a third-party service provider, then your information may become subject to the laws of the jurisdiction(s) in which that service provider or its facilities are located.

As an example, if you are located in Canada and your transaction is processed by a payment gateway located in the United States, then your personal information used in completing that transaction may be subject to disclosure under United States legislation, including the Patriot Act. Once you leave our store's website or are redirected to a third-party website or application, you are no longer governed by this Privacy Policy or our website's Terms of Service.

b. When you click on links on our store, they may direct you away from our site. We are not responsible for the privacy practices of other sites and encourage you to read their privacy statements.

6. SECURITY

a. To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed.

b. If you provide us with information, the information is encrypted using secure socket layer technology (SSL) and stored with a AES-256 encryption. Although no method of transmission over the Internet or electronic storage is 100% secure, we follow all PCI-DSS requirements and implement additional generally accepted industry standards.

7. COOKIES

Here is a list of cookies that we use. We've listed them here so that you can choose if you want to opt-out of cookies or not.

- `__atuvc`. If the shop has a password, this is used to determine if the current visitor has access. Expires after 48 hours.
- `PHPSESSID`, `Wire`, `Wires`. Allows us to store information about your session (referrer, landing page, etc). Expires when the browser session is closed.
- `currency`, used to adjust the web page to the local currency. Expires after 48 hours.
- `Language`, used to adjust the web page to the local language. Expires after 48 hours.

8. AGE OF CONSENT

By using this site, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site.

9. CHANGES TO THIS PRIVACY POLICY

a. We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

b. If our store is acquired or merged with another company, your information may be transferred to the new owners so that we may continue to sell products to you.

10. QUESTIONS AND CONTACT INFORMATION

a. If you would like to access, correct or amend any of the following personal information we have about you: First name, last name, E-mail, Telephone number or Fax number, you can go to “My account” followed by “Edit your account information”.

b. If you would like to access, correct or amend any of the following personal information we have about you: first name, last name, company, Address information (including City, post code, country and region/state, you can go to “My account” followed by “Modify your address book entries” followed by “Edit” of one or all of the address book entries.

c. If you would like to delete any personal information we have about you, register a complaint, or simply want more information contact our Privacy Compliance Officer at info@grimmaudio.com or by mail at

Grimm Audio
Egelstraat 2
5622 AK Eindhoven
The Netherlands

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